

## EXPERIENCE

### Product Designer | Avanade

August 2021 – Current

#### Avanade – Avanade Agentic AI Platform

Designing for an internal agentic AI platform at Avanade as part of a cross-functional product pod. Owned UX across the admin experience, including library management interfaces, namespace assignment patterns, and bulk action workflows. Translating complex, ambiguous agentic system behaviors into intuitive builder-facing interfaces, partnering closely with product owners and developers to align design decisions with technical constraints and business requirements.

#### Gates Foundation – Data Portal

Primary product designer for a complex data platform supporting over 40 datasets across 13 teams and 20+ data providers, redesigning legacy workflows into a scalable, system-based experience for discovery, ingestion, and documentation.

Partnered closely with Product and Engineering to define MVP scope, surface technical constraints early, and iterate across multiple development cycles in a test-and-learn environment.

Contributed to and evolved a shared design system to ensure consistency across states, edge cases, and multi-step workflows in a data-heavy interface.

Supported production QA and launch, validating usability, accessibility, and interaction behavior to ensure alignment between intended design and shipped implementation.

#### Confidential Enterprise Client – Intake & Triage Platform

Primary product designer for the redesign of a complex role-based operational platform, transforming fragmented manual workflows into a centralized, scalable system adopted across the organization.

Collaborated daily with Product and Engineering to clarify ambiguous requirements, define structured multi-step journeys, and deliver solutions within platform and technical constraints.

Designed intake, triage, and tracking workflows that balanced simplicity for primary use cases with support for complex operational scenarios and edge cases.

Validated implementation through production QA, resolving interaction gaps and ensuring system consistency across components and states.

## EDUCATION

### B.S Informatics | University of Washington

2017 – 2021

## SKILLS

- End-to-End Product Ownership
- Data-Informed Design
- Cross-Functional Product Partnership
- Usability Testing and Validation
- AI-Assisted Design Workflows (LLMs)
- AI-Assisted Prototyping
- Product Framing & Trade-Off Articulation
- UX Architecture & Information Design
- Design System Development & Management
- Technical Constraint Mapping
- Multi-State Interaction Design